



Nagindas Khandwala College (Autonomous)

Issues Raised and Resolved in the Mentor- Mentee Meetings in the Academic Year 2020-21

The following issues were reported in Term I Formal Reported Meeting on 09/09/2020

Number of Issues Raised – 40

Number of Issues Resolved – 40

Approximate Time Taken to Resolve – 1 day to 6 days

Sr. No,	Mentor	Class	Issue Raised by Student Along with Roll No.	Solution
1	Mr. Nandkishor Sonar	FYBCOM A	28: Connectivity issue 94: Disturbance at teacher's end in background	Connectivity issue was a learner's problem, so we added this topic in remedial lectures so that the students who faced connectivity issue could attend the lecture once again. Teachers were advised to use earphones/headphones.
2	Ms. Nita Dhote	FYBCOM B	152, 163, 186, 197, 211, 269: Exam dates and pattern were unclear	Detailed information for examination was provided.
3	Dr. Monikantan Nair	FYBCOM C	302, 338, 358: Enquired about the Academic Plan	The necessary details were provided.
4	Dr. Madhukar Dalvi	FYBCOM D	451, 482, 513, 541: Asked about tutorials	Their doubts about the same were cleared and the timetable was circulated for same.
5	Mr. Edwin Mathias	FYBCOM E	637, 685: Had queries about Internal exam of Business Communication	Queries were resolved about Internal exam of Business Communication
6	CA Ankita Jagetiya	FYBCOM F	810, 854: Had queries about Internal exam of Business Communication	Queries were resolved about Internal exam of Business Communication
7	Dr. Vidyadayni Shetty	FYBA A	5, 8, 11, 85, 87, 95: Had problems with login ids of MS	The issue was sorted after consulting the IT



Nagindas Khandwala College (Autonomous)

			Teams.	Team
8	Dr. Prakash Dongre	FYBA B	156, 196: Had problems with login ids of MS Teams.	The issue was sorted after consulting the IT Team
9	Ms. Sheetal Desai	FYBMS	9, 36, 68, 98, 125, 159, 189: Had doubts regarding autonomy credits as explained in orientation.	They were re-briefed about the same.
10	Mr. Ashish Modi	FYBMS E-Commerce	29: Had difficulty in logging in lectures	Was advised to check for better internet connectivity and encouraged for doubt solving sessions.
11	Ms. Poonam Shah	FYBAF	26, 98, 104: Complained about not background disturbance from teacher's end	The concerned teacher was informed, and the matter was resolved.
12	Ms. Swapna Joshi	FYBBI	23: Had query with respect to online conduct of examination.	All queries were solved by proper justification.
13	Ms. Kavita Shah	FYBFM	4, 8, 9, 26, 36, 44: Requested for offline fresher's party and offline education	This was a situation-based policy decision, so the learner's had to do with online events and education only.
14	Mr. Nelson Daniel	FYBAMMC	2, 59: Requested for offline fresher's party and offline education 53: Had problems with login ids of MS Teams.	This was a situation-based policy decision, so the learner's had to do with online events and education only. The issue was sorted after consulting the IT Team
15	Ms. Kavita Rana	FYIT	6, 130, 133 – MS Team lags 54 – White board not visible 84, 93, 102, 117 – Not able to login to Moodle	Informed concerned faculty to add students in Teams platform. Informed students to access Moodle only through Chrome and Moodle website.
16	Ms. Vishakha Bagwe	FYCS	9, 56, 92: Could not use white board properly	Students are advised to use desktop or laptop for practical lectures.
17	Dr. Bharat Pithadia	SYBCOM A	5, 33, 34: Issue with Tally course as the student did not	Helped students with registering the same



Nagindas Khandwala College (Autonomous)

			register	
18	Dr. Vaishali Ghodeswar	SYBCOM B	157, 186, 265: Complained that teachers did not admit them to the meeting after a particular time	Students were encouraged to be on time and be punctual
19	CA Sindhu Menon	SYBCOM C	305 and 395: Wanted more practice in practical subjects	Subject teachers were informed for same and ensured the implementation of same
20	Dr. Ruchi Sagar	SYBCOM D	451, 486, 521: Were unable to upload assignments and required hand holding	Appropriate guidance was given to them
21	CA Dr. Reena Desai	SYBCOM E	608, 665: Had doubts with respect to Moodle	Those queries were solved
22	Mr. Ashley Fernandes	SYBA A	8, 56: Asked for attendance relaxation in online mode	It is a policy decision and could not be changed. The same was communicated to them.
23	Ms. Amruta Sahasrabudhe	SYBA B	154 and 240: Complained about disturbance from other students during lecture	Classroom discipline in online lectures was reinforced
24	Ms. Gargi Dubey	SYBMS A	308: Had issue with regards to submission of test online	His issue was solved by aiding him in IT.
25	Ms. Swapna Joshi	SYBMS B	3001, 3011: Wanted detailed notes in particular subjects	It was ensured that the subject teachers provided apt links and scanned notes
26	Ms. Poonam Papat	SYBAF	330, 335, 364, 398, 420: Requested for more explanation in practical subjects	Subject teachers were requested to supply extra questions for practice which was done
27	Ms. Poonam Shah	SYBBI	350: Requested for promotion to next semester without examination like previous semester	Examination was a central decision. This was informed to the student.
28	Ms. Sonali Singh	SYBFM	347, 358: Could not pay the fees due to pandemic	Extended instalment facility was provided.
29	Mr. Nelson Daniel	SYBAMMC	316, 332: Wanted more audio-visual aid.	Teachers were requested to use the ICT more than what was used.
30	Ms. Niramaye Deshpande	SYIT	318: Enquired about practical sessions	Students are informed about the practical batches and timetable
31	Mr. Gangashankar Singh	SYCS	308, 354, 386: N Were facing issues with practical sessions	Students are informed about the practical batches and timetable

W. Datta
I/c PRINCIPAL



Nagindas Khandwala College (Autonomous)

32	CA HareshGodhia	TYBCOM A	NIL	NA
33	Dr. Kavita Kalkoti	TYBCOM B	NIL	NA
34	Dr. Monikantan Nair	TYBCOM C	NIL	NA
35	Dr. PreetiTripathi	TYBCOM D	NIL	NA
36	Mr. Suresh K. Shetkar	T.Y.B.A. Geography	NIL	NA
37	Dr. Marina Pereira	TYBA Economics	47 - LD student 3 - Error in Name 37 - Enrolment and TC submission Problem 4,8,17,24, 27, 33, 38, 50,52,57 - Some students are facing problems getting completion Mail and Certificates from Coursera and some are facing problems uploading their Certificates on the College Website	Met KiranRathod and other issues by consulting the IT team.
38	Dr. Vinay Prabhu	TYBA PSY	NIL	NA
39	Mr. Hardik Thakkar	TYBMS-A	NIL	NA
40	Ms. Gargi Dubey	TYBMS-B	NIL	NA
41	Ms. Meha Mandawewala	TYBAF	NIL	NA
42	Ms. PoonamPopat	TYBBI	NIL	NA
43	Dr. Kavita Shah	TYBFM	NIL	NA
44	Ms. Preethi Rao	TYBMM	NIL	NA
45	Ms. Sweety Garg	TYIT	NIL	NA
46	Mr. Ashish Modi	TYCS	50: Was unable to receive Email Notification of Lectures.	Technical issues was resolved Correct Email ID was taken from student and forwarded to concerned faculties.

The following issues were reported in Term I formal reported meeting on 11/02/2021



Nagindas Khandwala College (Autonomous)

Number of Issues Raised – 05
Number of Issues Resolved – 05
Approximate Time Taken to Resolve – 1 day to 4 days

47	Mr. Nandkishor Sonar	FYBCOM A	NIL	NA
48	Ms. Nita Dhote	FYBCOM B	NIL	NA
49	Dr. Monikantan Nair	FYBCOM C	NIL	NA
50	Dr. Madhukar Dalvi	FYBCOM D	NIL	NA
51	Mr. Edwin Mathias	FYBCOM E	NIL	NA
52	CA AnkitaJagetiya	FYBCOM F	NIL	NA
53	Dr. VidyadayniShetty	FYBA A	NIL	NA
54	Dr. Prakash Dongre	FYBA B	NIL	NA
55	Ms. Sheetal Desai	FYBMS	NIL	NA
56	Mr. Ashish Modi	FYBMS E- Commerce	NIL	NA
57	Ms. Poonam Shah	FYBAF	NIL	NA
58	Ms. Swapna Joshi	FYBBI	NIL	NA
59	Ms. Kavita Shah	FYBFM	NIL	NA
60	Mr. Nelson Daniel	FYBAMMC	NIL	NA
61	Ms. Kavita Rana	FYIT	80 –Not able to login to Moodle 13, 49, 75 – Not able to upload photo on college website	Informed students to access Moodle only through Chrome and Moodle website. Informed Dr. PM Sindhu to reset password of reported student. Informed photo issue to concerned authority.



Nagindas Khandwala College (Autonomous)

62	Ms. Vishakha Bagwe	FYCS	NIL	NA
63	Dr. Bharat Pithadia	SYBCOM A	NIL	NA
64	Dr. Vaishali Ghodeswar	SYBCOM B	NIL	NA
65	CA Sindhu Menon	SYBCOM C	NIL	NA
66	Dr. Ruchi Sagar	SYBCOM D	NIL	NA
67	CA Dr. Reena Desai	SYBCOM E	NIL	NA
68	Mr. Ashley Fernandes	SYBA A	NIL	NA
69	Ms. Amruta Sahasrabudhe	SYBA B	NIL	NA
70	Ms. Gargi Dubey	SYBMS A	NIL	NA
71	Ms. Swapna Joshi	SYBMS B	NIL	NA
72	Ms. Poonam Papat	SYBAF	NIL	NA
73	Ms. Poonam Shah	SYBBI	NIL	NA
74	Ms. Sonali Singh	SYBFM	NIL	NA
75	Mr. Nelson Daniel	SYBAMMC	NIL	NA
76	Ms. Niramaye Deshpande	SYIT	380, 395: Following students are not having own laptop or desktop to appear for final semester and ATKTK exam	Informed to Examination committee.
77	Mr. Gangashankar Singh	SYCS	NIL	NA
78	CA Hareesh Godhia	TYBCOM A	NIL	NA
79	Dr. Kavita Kalkoti	TYBCOM B	NIL	NA
80	Dr. Monikantan Nair	TYBCOM C	NIL	NA
81	Dr. Preeti Tripathi	TYBCOM D	NIL	NA
82	Mr. Suresh K. Shetkar	T.Y.B.A. Geography	NIL	NA
83	Dr. Marina Pereira	TYBA	25: Reported to be Corona Positive	Informed to Examination committee.



Nagindas Khandwala College (Autonomous)

		Economics		
84	Dr. Vinay Prabhu	TYBA PSY	NIL	NA
85	Mr. Hardik Thakkar	TYBMS-A	NIL	NA
86	Ms. Gargi Dubey	TYBMS-B	NIL	NA
87	Ms. Meha Mandawewala	TYBAF	NIL	NA
88	Ms. PoonamPopat	TYBBI	NIL	NA
89	Dr. Kavita Shah	TYBFM	NIL	NA
90	Ms. Preethi Rao	TYBMM	NIL	NA
91	Ms. Sweety Garg	TYIT	612: Require assistance from college for appearing for examination as did not have laptop	Informed to Examination committee.
92	Mr. Ashish Modi	TYCS	NIL	NA



M Datta

Prof. Dr. Moushumi Datta

IQAC Coordinator & Mentor Incharge

I/c PRINCIPAL

NAGINDAS KHANDWALA COLLEGE OF COMMERCE
ARTS & MANAGEMENT STUDIES AND SHANTABEN

NAGINDAS KHANDWALA COLLEGE OF SCIENCE
(AUTONOMOUS)

MALAD (W), MUMBAI - 400 064